

Oras Group Quality Policy

Company strategy, mission and vision

Oras Group specializes in the production of high-quality, innovative sanitary fittings. The quality of our products and services is one of the foundations of our company and embedded into our vision for the Perfect Flow Company and our values: Courage, Fairness, Effectiveness and Openness. Our mission to offer “The Smartest and Most Sustainable Water Experiences for Everyone” means that everything we do, we do it smart by providing safe, convenient, and sustainable access to water for everyone.

Objective of the policy

Our target is to be a leading European player through strong brands and excellent user experience. We develop high-quality products and services for our customers. We exist for our customers, to fulfil their needs with our products and services, and support them to the best of our abilities.

Our commitment

- In order to succeed, we must continuously meet customer needs and expectations.
- We always follow the ethical principles, regulations and our own values, as defined in our Code of Conduct.
- We constantly monitor and measure the quality of our operations and are committed to continuous improvement.
- We are all responsible for the quality of our work and our products.
- We are all committed to working according to these principles, and we expect our supply chain and subcontractors to do the same.
- Risks and opportunities are continuously reviewed and assessed and build a cornerstone for our development path.
- We are continuously developing our management system to ensure a harmonized way to operate throughout our value chain.
- We comply with, or exceed, applicable laws, rules and regulations.

This policy is approved by the Oras Group Management Team in January 2025.